



CONSTANT
COMPANION
Care is Always There

A MESSAGE FROM OUR EXECUTIVE TEAM

As global concern about coronavirus (COVID-19) continues to have an impact on our community, the team at Constant Companion wanted to take a moment to connect and share the measures we are implementing.

We provide services to the most vulnerable in communities nationwide, and as such, we are doing everything in our power to protect our clients and our team members.

We remain open during this time, with normal business hours from 8 a.m. to 4 p.m. EST The office is sufficiently staffed to serve our client needs in person, however, many of our employees are working remotely.

Safety Precautions

Additionally, we have implemented other measures to keep our clients and staff safe, such as:

- * Restricting visitors to essential equipment delivery and vendors.
- * Disinfecting and cleaning public areas and all equipment shipped to clients. We label each box, "Packed Clean with Care" so you know this was done at the moment packed.
- * Offering alternative meeting solutions. We can meet with clients via phone, video conferencing, or other alternative means as requested.
- * Following CDC and WHO sanitation protocols for all in person appointments, should clients desire to keep them.
- * Supporting our employees to work remotely with only essential production team in office.
- * Implementing strict guidelines and practices with regards to employee illness.

We encourage all clients with active symptoms such as fever, cough, shortness of breath, etc. to immediately consult with their healthcare provider.

Additional COVID-19 Resources

Here are some additional resources from the CDC and the WHO with information on the virus, and tips to ensure safety during these difficult times.

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Telehealth: www.constantcompanion.com/telehealth

We believe these measures will enable Constant Companion to continue to meet our clients' needs while providing peace of mind. However, due to the rapidly changing nature of the outbreak, we will continue to monitor government safety recommendations and will make changes and adjustments as necessary.

Please contact our office at 941.877.4000 should you have any questions or concerns.

Right now healthcare and home care professionals and their clients nationwide are relying on Constant Companion to help them stay protected and connected to their families, friends, coworkers and communities. We thank you for your trust and we promise to earn it every day. We will continue to keep you informed of our available resources and response measures. Whether you visit us online or call one of our highly trained advisors;

We're here, and we're ready.

The Team at Constant Companion

About Constant Companion

Constant Companion utilizes voice technology and video to create engaging experiences for older adults and senior communities. The company's mission is to make people's lives better by increasing connection and protection. Constant Companion's systems are supported by advanced security to protect privacy and professional monitoring 24/7 that is voice activated eliminating the need for wearable devices. The company protects individuals living alone and partners with home care providers and assisted living facilities in approximately 200 cities nationwide.

Headquartered in Sarasota, FL, Constant Companion may be reached at 941.877.4000 or by email hello@constantcompanion.com.

Visit online at www.ConstantCompanion.com